

Online Marugoto Courses September 2025 – July 2026 Terms and Conditions

As of July 10, 2025

Eligibility

- ❖ These courses are intended for adult learners, so you must be 18 years of age or older as of September 1, 2025.
- ❖ Our courses are only open to residents of Canada. You must possess legal status to be in Canada longer than the duration of the course. (Please refer to <http://www.cic.gc.ca/english/study/study-who.asp>)
- ❖ As these courses are all conducted online, you are required to have a suitable device (preferably a computer) with a video camera and microphone to participate.

Registration

- ❖ New students with previous Japanese study experience may be asked to take a placement test.
- ❖ Registration is on a first-come, first-served basis. Pending availability, we will try to hold space in adjacent-level courses until a placement test confirms your level.

Course fee and payment

- ❖ Once your registration is confirmed you will be sent a Square invoice. Invoices must be paid within 3 business days unless directed otherwise.
- ❖ Students who have participated in the Japan Foundation, Toronto's Japanese language classes within the past three years are eligible for the Returning Student Rate. This rate will be applicable in each of the 3 terms. However, students who withdrew from the course and received a refund of course fees will not be eligible, unless they have completed another class term within the three-year period.
- ❖ The following conditions apply if the student wishes to cancel their enrollment:
 - Cancellation must be submitted in writing, with reason for cancellation included.
 - Cancellations received before the second class will receive a refund of the term fee, less a \$50 administration fee. Cancellations received after the second class are ineligible for a refund of fees.

*Same terms apply to those paying per Topic for the Intermediate 1 (B1-1) class, provided the cancellation is received before the second class of the Topic.
- ❖ No refunds will be given for individual classes missed.
- ❖ Your position in the course is only confirmed once full payment has been received. If payment is not received by the designated deadline, your enrollment may be cancelled to make room for students on a waiting list.
- ❖ Registration will remain open provided there are still spaces in the course. For those who enter the course late, please note that there are no pro-rated course fees or alternate fees for those enrolling for a shorter period of time.
- ❖ Textbooks are not included in the fees and students are expected to buy their own copies.

Evaluation (For Starter Through Pre-Intermediate Classes)

- ❖ The last class of each term is reserved for evaluating students' progress. If, for any reason, students are unable to attend that class in the first and second terms, no deferred/make-up dates are allowed. If it is the third term, a deferred/make-up test may be required to determine if the student is able to continue on to the

next level (to be taken within a time frame as specified by the Japan Foundation, Toronto).

- ❖ If a student does not achieve a passing score at the end of Term 3 (as per the course syllabus), they may be eligible for a make-up test at their instructor's discretion (to be taken within a time frame as specified by the Japan Foundation, Toronto).

Class Cancellation

- ❖ The Japan Foundation, Toronto reserves the right to make the final decision in regard to opening or closing the course. In the event that a course is cancelled due to low enrollment, any fees that have been collected for that term will be refunded.
- ❖ As classes are conducted online, if for any reason the instructor's internet fails, etc. during class and they are unable to connect for a specified amount of time, that week's class will be considered cancelled. Depending on the timing, the class missed may be rescheduled. Further details are provided in "How to Handle Internet Troubles During Class", accessible in each course's Google Classroom.
- ❖ We may cancel classes because of serious safety concerns, including natural disaster, war, political unrest, recent terror-attacks, outbreak of diseases, etc. In such an event the class missed may be rescheduled.

Other

- ❖ All of your personal information will be kept confidential and will be only used for the course's operation. From time to time (up to a few times a year), we may organize Japanese language course events that are open to our alumni. On such occasions, we may contact our former students (alumni) by email to invite them. Alumni can opt out anytime.
- ❖ The Japan Foundation, Toronto records all of our classes and oral tests primarily for teachers' professional development and academic purposes. By agreeing to these terms and conditions students are agreeing that videos of their classes may be used for our research and during teachers' training/workshops which are limited to registered participants, and that this use may be known or unknown to students. Recordings are kept for a year and then destroyed. Class recordings are not shared with students, nor is anyone other than designated Japan Foundation, Toronto staff allowed to record classes.
- ❖ The Japan Foundation, Toronto will attain permission in writing before using any photos, videos, or audio recordings of students and/or photos, videos, audio recordings, or copies of student submissions (works, feedback, etc.) for any reason beyond our own research and teachers' workshops detailed above.
- ❖ The Japan Foundation, Toronto reserves the right to change the class dates, times, and teachers during the term. Participants will be informed of any such changes in advance.
- ❖ The Japan Foundation, Toronto reserves the right to cancel the enrollment of participants who cause obstruction to classes.
- ❖ In general, students are only allowed to enroll in one level of our courses at a time, with the exception of our Intermediate classes. Students are limited to observe only one class, prior to registration.
- ❖ As part of our mission at the Japan Foundation, Toronto, at times outside individuals including stakeholders in Japanese-language education may join in the class as observers.
- ❖ The Japan Foundation, Toronto cannot stop individuals from voluntarily sharing their own contact information in class; however, students should refrain from asking others to provide their contact information during class. Moreover, the Japan Foundation, Toronto shall not be responsible for personal interactions among students outside of class.

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